

## GENERAL CARE OF YOUR TILT FITTINGS

### REGULAR MAINTENANCE REQUIRED

**Note:** if correct maintenance and servicing are not carried out, warranty may be void.

Dominator recommends that you check the operation of your fittings at least every three to six months (more regularly in extreme environments or frequent use). The effort required to manually open and manually close the door should be about the same (if door has an automatic opener, put into manual mode before testing the door).

### CLEANING

Clean the internal sections of the guide tracks with a cloth dampened with mineral turpentine or methylated spirits. Polish vigorously to achieve a smooth, dirt and moisture resistant surface.

### LUBRICATION (every 3-6 months)

To ensure smoother operation the following areas are to be periodically lubricated to minimise wear and noise.

- A. The kicker bolt where the clover hook is attached
- B. The pig tail hook and anchor bracket
- C. Pivot of the anti-sway arm bracket

**Automatic Openers:** If you have an automatic opener fitted to your door it is important that you ensure the optimum operation of your door, otherwise you may reduce the effective life of the opener, and void your opener warranty. For more information refer to the maintenance schedule in your opener's instruction handbook.

### SERVICE & REPAIR

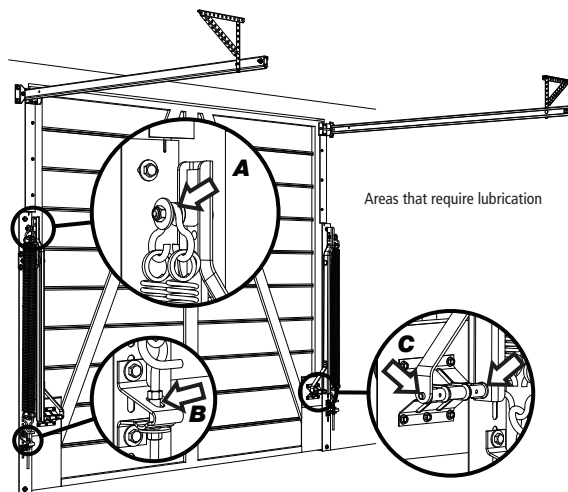
**Fasteners:** Check all screws, nuts and bolts to ensure they are secure.

**Spring Tension:** It is natural for springs to lose tension over time. Should the door become hard to operate or completely inoperable, contact your local Dominator office, or call the Dominator dealer who installed your door. To keep your door running well, it is recommended that your door be serviced by an experienced technician, every 12 months or earlier if required.

## WARNING!

The spring is under tension at all times and may cause serious injury if interfered with by an inexperienced person. Adjustments and repairs should be carried out by Dominator or Approved Dominator Dealers using proper tools. No operator or other person should ever stand directly in the path of the door in its downward travel or walk through doorway while door is moving. Always use the door handle or pull rope to manually operate the door. If the door is already automated or later becomes automatically operated, the pull down rope on the door must be removed.

**DO NOT PLACE FINGERS, HEAD OR LIMBS NEAR ANY MOVING PARTS OF MECHANISM ON EACH SIDE OF THE DOORWAY WHEN THE DOOR IS OPERATING EITHER AUTOMATICALLY OR MANUALLY.**



For general enquiries and information visit [www.dominator.co.nz](http://www.dominator.co.nz) or call 0800 DOMINATOR (0800 366 466)

#### FOR SERVICE

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P/N 180676

**IMPORTANT  
KEEP IN A SAFE PLACE**

# DOMINATOR<sup>®</sup>

## OWNERS HANDBOOK

INSTRUCTIONS ON CARE OF YOUR FITTINGS

PRODUCT WARRANTY

SERVICE & REPAIR

Visit [www.dominator.co.nz](http://www.dominator.co.nz)

# WARRANTY CERTIFICATE

Purchased from \_\_\_\_\_

Purchaser \_\_\_\_\_ (described as "you" below)

Address \_\_\_\_\_

Installed by \_\_\_\_\_

Installed on (date) \_\_\_\_\_

Invoice No \_\_\_\_\_

## B&D PRODUCT WARRANTY - EFFECTIVE 1 MAY 2007

- 1 **Making a claim** - To make a warranty claim you must:
  - a) Produce a copy of the receipt of purchase, together with this warranty certificate with the above details completed;
  - b) Where the Product has been sold by Dominator, make all warranty claims directly with Dominator; or
  - c) Where the Product has been sold by an approved distributor, make all warranty claims directly with the approved distributor.
- 2 **Dominator or approved distributors only** - This warranty applies only to Products sold by Dominator or its approved distributor. 'Dominator' means in Australia - B&D Australia Pty Ltd of 17 Oasis Court Clontarf, Queensland 4019 and in New Zealand - B&D Doors (NZ) Ltd of 70 Allens Road East Tamaki Auckland. Approved Distributor means a reputable reseller of Dominator products purchasing on open account, from B&D, for the purpose of supplying and installing those products to end users.
- 3 **What the warranty covers** - Dominator warrants that it will, at its option, either repair or replace (in a manner Dominator considers reasonable) any proven defects:
  - a) In materials, manufacture or workmanship in the Product, as follows, for:
    - i) **Dominator fittings** - in normal residential use, are covered by a 24 month warranty for all components;and in each case the warranty applies from the later of the date of purchase, delivery or installation by B&D or an approved distributor (as applicable).
- 4 **What the warranty does not cover** - This warranty does not cover:
  - a) **Spring relaxation** - you will need to pay for the retensioning or replacement of springs;
  - b) **High frequency** - uses of the Product in high frequency situations (e.g. entry to a car park or frequently operated factory doors) - you will need to consult Dominator for further information regarding any applicable warranty period for such applications;
  - c) **Model modifications** - Dominator will not be required to incorporate modifications made to existing/future Product models;
  - d) **Travel expenses** - incurred by Dominator or its approved distributor in either travelling to and from or transporting the Product to and from your premises - you will need to pay for these travelling expenses; or
  - e) **Additional access expenses** - incurred by Dominator or an approved distributor in obtaining access where the Product is not readily accessible - you will need to pay for those additional expenses.
- 5 **What voids the warranty** - Subject to clause 6, this warranty does not extend to, and Dominator will be relieved of, all obligations, responsibilities and liabilities in the event that defects in the Product are directly or indirectly, in the opinion of Dominator, due to or result from:
  - a) **Unreasonable use** - the Product not being used correctly in accordance with the Instruction Manual or other unreasonable use;
  - b) **Instructions** - failure to observe any instructions or directions (including "warning" notifications in the Instruction Manual), provided with the Product or given to the purchaser by Dominator or an approved distributor;
  - c) **Other devices** - the Product being fitted with any closing device which is not of the type or condition defined in the Instruction Manual as suitable for installation of the Product;
  - d) **Installation** - faulty installation of the Product where such installation is not carried out by Dominator;
  - e) **Unauthorised acts** modifications or repairs made or attempted to be made by you or any unauthorised person;
  - f) **Service** - lack of proper maintenance, service or care of the Product, including as recommended by Dominator;
  - g) **Outside control** - events or acts beyond the reasonable control of B&D;
  - h) **Water damage** - including effects from rust and corrosion; or
  - i) **Salt** - salt corrosion or damage to the surface coatings or base materials due to environmental conditions (such as proximity to the sea-front or similar corrosive conditions).
- 6 **Statutory warranties** - This warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of: all or any of the provisions of Divisions 2 and 2A of Part V of the Australian Trade Practices Act, or Parts 1 and 4 of the New Zealand Consumer Guarantees Act (collectively defined as the "Act"); or the exercise of rights conferred by other statutory provisions which cannot be excluded, restricted or modified, provided that to the extent that the Act or other statutory provision permits Dominator to limit its liability for a breach of an implied condition or warranty, Dominator's liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.
- 7 **Limitations** - Subject to clause 6, the obligations of Dominator under this warranty are limited to those set out and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and notwithstanding any course of dealing between the parties or custom and usage in the trade to the contrary.
- 8 **No other liability** - Subject to the warranty in clause 3 and to clause 6, Dominator shall not be subject to, nor incur and the purchaser releases Dominator from any claim, liability, or damages by reason of delay, defective or faulty materials or workmanship, negligence or any act, matter or thing done, committed or omitted by Dominator.
- 9 **Governing law** - This warranty shall be governed by and construed in accordance with Australian law if the Product was purchased in Australia, or New Zealand law if the Product was purchased in New Zealand.